# iGrafx®

**FAQ** iGrafx Webinar, 04/28/2020
**Process-oriented Risk Management**


F.    Can smart forms be adjusted to your needs; i.e. can you build your own fields if you need more?

A.    Yes – Smart forms are HTML forms so they can be adjusted flexibly, and you have the possibility to rename fields, remove or add fields or simply rearrange them. You can also style the forms to your needs with e.g. colours or logos.


F.    What is the meaning of "ROPE user?"

A.    ROPE™ stands for Risk & Opportunity Performance Excellence. ROPE solution is a combination of our two modules: Risk & Compliance and Automation


F.    Does the risk evaluation always have to be a 5 times 5 matrix, or can you individualise the risk assessment?

A.    The risk evaluation can be adjusted by you in the Repository Configuration so that you can either build your own matrix or you can also implement another scoring model.


F.    Does the software effectively import process maps from Visio, PowerPoint, etc.?

A.    It is possible to upload files like PowerPoint. Visio files can be imported, but take care, those don´t have the necessary information to be automated. That needs some rework and adjustment, if you upload .bpmn files you can use it immediately.


F.    How does ROPE integrate with iGrafx Process, especially with the simulations?

A.    The automation platform is creating objects like risks or measurements in the iGrafx Enterprise Platform. You can use the processes later in the process simulation with iGrafx Process by importing the .igx File from the iGrafx Enterprise Platform.

F.      Does implementing the ROPE module and adding risk management objects to process flows have an influence on the outcome of process simulations/will be reflected in the simulation reports?

A.      You will get informed about the risks objects and based on that you can place them in the process simulation. But the usage and impact of the risk objects for the simulation must be configured manually. The impact of a risk on the specific process varies between the companies and thus we provide the possibility for an individual consideration. After configuration of the risks you will also get a simulation report about that.

F.      What workflow engine do you use?

A.      It is our own process automation, with the advantage that fits perfectly to our Business Process Management Platform

F.      Is it possible to have an overview of the advancement of the action plan in a visual way?

A.      You have always the possibility to check status information like the current step during the process. Additionally, you get statistics how many processes are running and their status.

F.      Which is the technical name of the "iGrafx software shown"?

A.      ROPE™ solution is a combination of our two modules: Risk & Compliance and Automation

F.      Is defined a pre-list of all possible risks just to choose the ones that fit to the situation?

A.      Yes, it is possible to get a classification or pre-list with selection options. In general, a pre-defined risk catalogue can be set in the process platform.

F.      Why in the Risk Matrix "Inherent risk" have the same value of the "residual Risk"? Should the residual Risk be lower than the Inherent Risk?

A.      Of course, the residual risk should be lower. At the live demo it wasn´t created completely. If you configure a measurement which takes impact, the system will calculate automatically a lower residual risk.